

2013 - CITIZEN HEROES and LEADERS HONORED

March 19, 2013 WASHINGTON, DC --The NG9-1-1 Institute, in conjunction with National Emergency Number Association (NENA), the Association of Public-Safety Communications Officials (APCO), the National Association of State 9-1-1 Administrators (NASNA), the Industry Council for Emergency Response Technologies (iCERT), the National Association of Emergency Dispatchers (NAED), 9-1-1 for Kids and the Congressional NextGen 9-1-1 Caucus, presented six awards to citizen heroes at a ceremony in Washington, D.C.'s Union Station on March 19, 2013. This is the 10th annual awards ceremony where citizens whose heroism and dedication highlight the critical importance of 9-1-1 emergency communications will be honored. The Co-chairs of the Congressional NextGen 9-1-1 Caucus were invited to present the awards. go forward

"This year's honorees highlight the truly invaluable and life-saving work that the 9-1-1 system and its professionals do around the nation," said Angel Arocho, Chairman of NG9-1-1 Board of Directors. "On behalf of the NG 9-1-1 Board, we are grateful for their service and are delighted to host this event to honor these extraordinary individuals, and to recognize industry members that play a critical role in helping to operate and advance it."

Being honored this year are:

Stephanie Hines of Bedford, Texas will receive the **Citizen in Action Award**..

Patty Cross of Highland Village, Texas will receive the **9-1-1 Education Award**.

Patti West and **Robin Ericson** of Longmont, Colorado will receive the **9-1-1 Education Award**.

Kara D. Nichols of Bremerton, Washington will receive the **9-1-1 Professional Award**.

Marlys Davis of Seattle, Washington will receive the **Government Leader Award**.

Mark Fletcher of Ringwood, New Jersey will receive the **Industry / Technology Professional Private / Public Sector Award**.

Paul Yarbrough of Arlington, Texas will receive the **Industry / Technology Professional Private / Public Sector Award**.

Aurora Public Safety Communications in Aurora, Colorado will receive the **Outstanding 9-1-1 Call Center Award**.

Newtown Emergency Communications in Newtown, Connecticut will receive the **Outstanding 9-1-1 Call Center Award**.

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